

In the Specification:

Please replace paragraph [0021] with the following amended paragraph:

[0021] Embodiments may be implemented in SAN environments, NAS environments, or other types of network storage environments. One embodiment may be integrated in or used with SAN management systems (e.g., VERITAS SANPOINT CONTROL-Veritas's SANPoint Control). Embodiments may also be implemented in non-networked storage environments, even in a single-machine system.

Please replace paragraph [0052] with the following amended paragraph:

[0052] In one embodiment, pooled storage may be hierarchical; there may be multiple tiers in pooled storage inventory, with potentially different lead times to provision (make storage available) from a general or higher tier or pool (e.g. a corporate pool) to each of two or more specialized or lower tiers or pools (e.g. at the department and/or application level). In some embodiments, storage may be promptly provisioned from pooled storage for use by an application. SRM (Storage Resource Management) tools may help, but policies and procedures preferably enable administrators to quickly provision storage for their applications. Otherwise, administrators may keep their own inventories by requesting the provisioning of storage to their tier too early, potentially negatively impacting the benefits of pooled storage. In addition, storage may be moved from a lower or more specialized tier to a higher or more general tier, e.g. from an application pool to a department pool, if necessary or desired.